



CIB TeleBANK

Quick Reference Guide

24 Hour Telephone Banking:
Call 952-925-3344

ACCOUNT BALANCE: Press 1

Follow prompts for checking, savings, loans and CDs

ACCOUNT HISTORY: Press 2

TRANSFER FUNDS / MAKE A PAYMENT: Press 3

ACTIVATE A DEBIT CARD: Press 4

HEAR EXISTING SCHEDULED TRANSFERS: Press 5

ACH Transactions / Scheduled Funds Transfers

CHANGE OVERDRAFT OPTIONS: Press 6

Opt In or Opt Out of Bounce Protection

CHANGE TeleBANK PIN: Press 7

BANK INFORMATION: Press 8

Additional Useful Commands

Speech Recognition (8*)	Skip (5*)
Help Menu (1*)	Hang up (7*)
Main Menu (3*)	Operator (0)
Go Back (*)	Repeat (#)



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Citizens 
INDEPENDENT
Bank